## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: James J. Crow; Dennis L. Parker

Assignee: Motive, Inc.

Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH

USE OF A DYNAMIC SERVICE POINT MAP

Application No.: 09/542,273 Filed: April 4, 2000

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Docket No : MTV0016US Confirmation No.: 5239

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MAIL STOP ISSUE FEE Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

## NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL ENTITY STATUS UNDER 37 CFR § 1.27(G)(2)

Dear Sir:

The above-referenced patent application is no longer entitled to small entity status. Please charge large entity fees for subsequent fees for this patent application and for the subsequently issued patent.

Respectfully submitted.

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